Joint Munitions Command
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Customer Delivery Index

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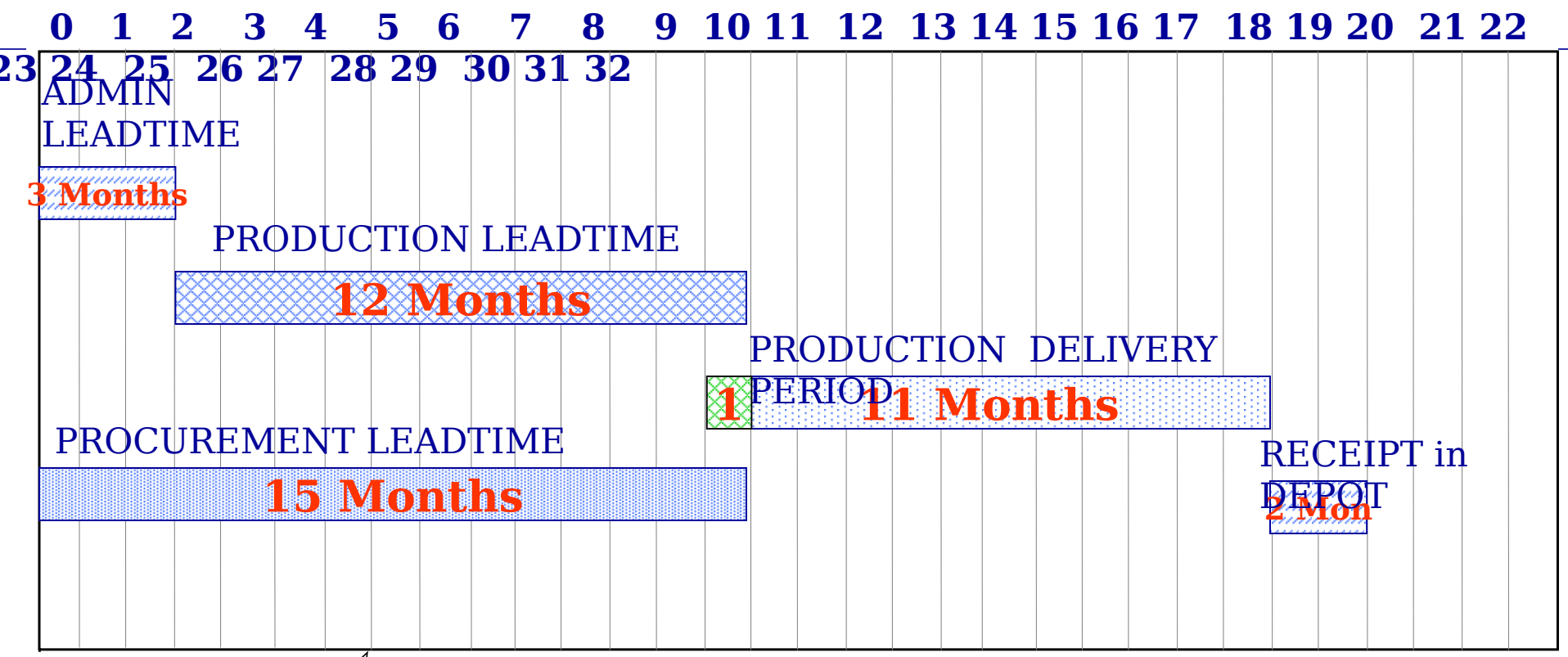
JMC - Ready - Reliable - Lethal

Customer Required Delivery Dates (CRDD)

- ✓ CRDD Established at Receipt of Initial Funding
- ✓ CRDD is assessed based on formula
  - ✓ Funding receipt
  - ✓ Lead times (Admin + Production)
  - ✓ Production delivery period
  - ✓ Period for receipt in depot
  - ✓ Status of acquisition is also considered

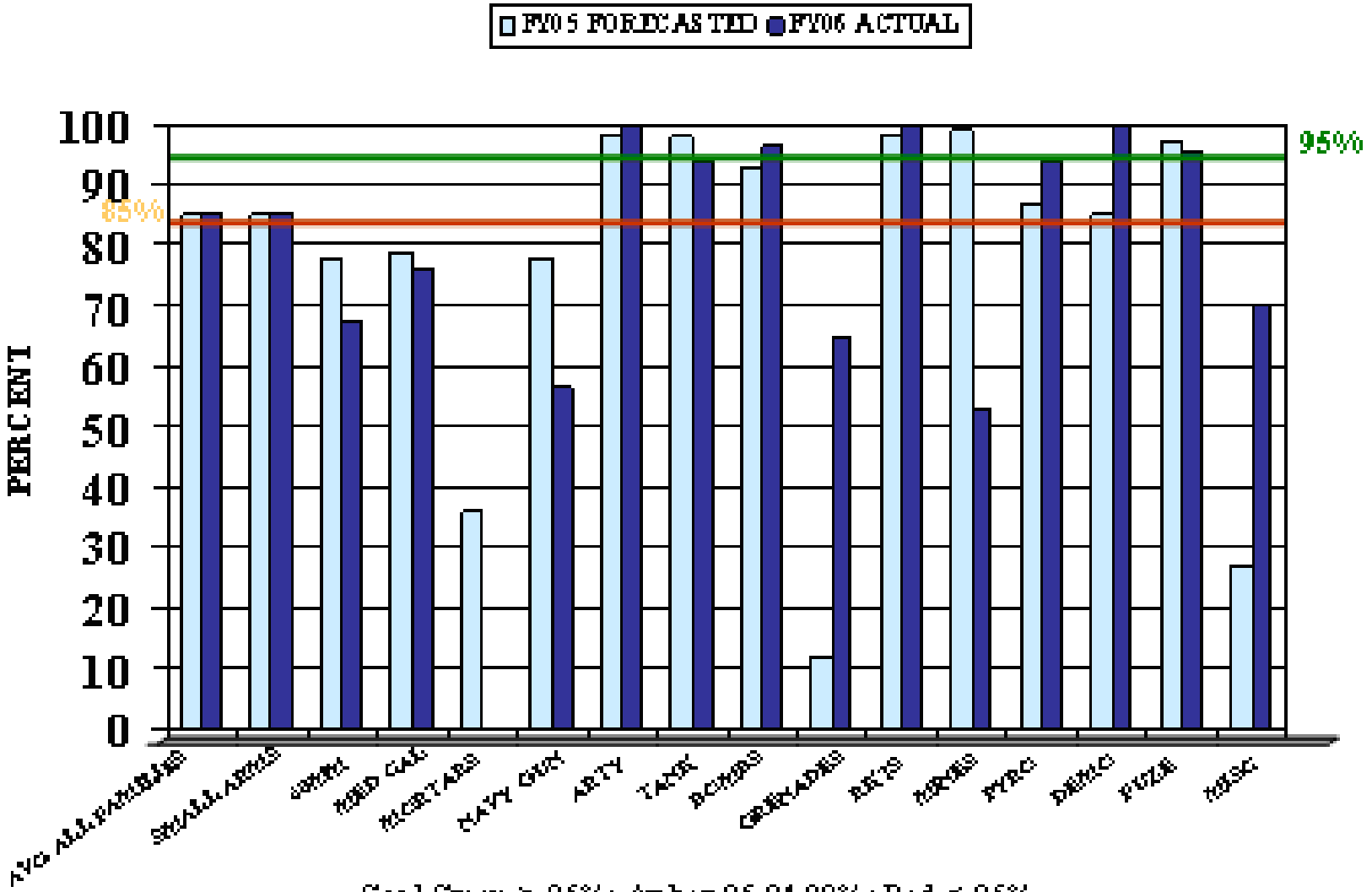
Example of Army CRDD Calculation


0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22
23 24 25 26 27 28 29 30 31 32
ADMIN LEADTIME
3 Months
PRODUCTION LEADTIME
12 Months
PRODUCTION DELIVERY PERIOD
1
11 Months
PROCUREMENT LEADTIME
15 Months
RECEIPT in DEPOT
2 Mon

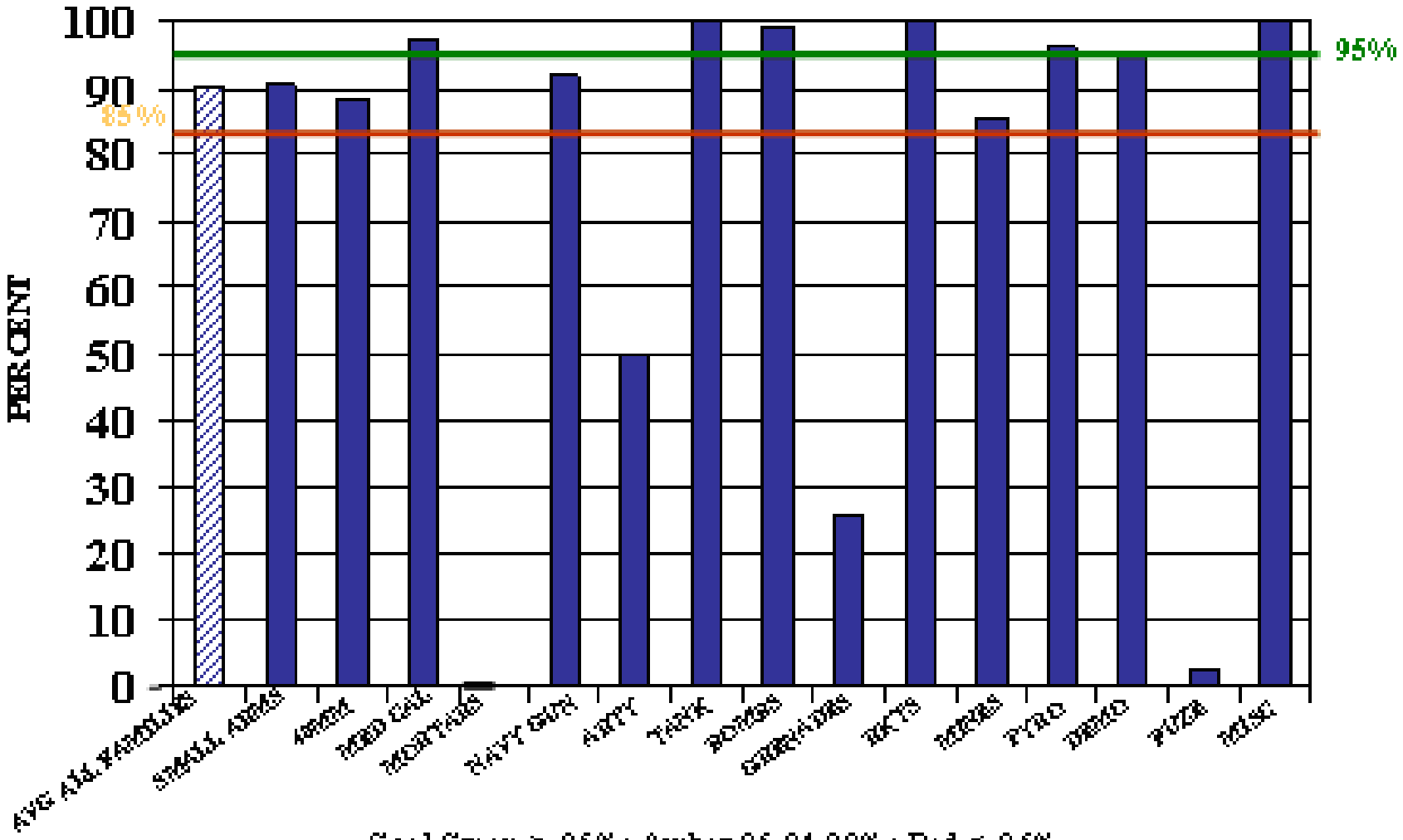
Month 0 is month funds are received

ADMIN TOTAL	PROD LT	NET PROD PERIOD	TRANS POST TO RECORD
3 28	12	12 – 1 = 11	2

Customer Delivery Index Comparison Actual vs. Forecasted – Past 12 Months



Customer Delivery Index
Next 12 Months



Goal Green ≥ 95%; Amber 85-94 99%; Red < 85%

Customer Delivery Index Metrics FY07 and Beyond

- ✓ **Continuous improvement to accuracy, timeliness and completeness of data**
  - ➢ **PRODSTAT data input**
  - ➢ **Realistic lead times**
  - ➢ **Include ARDEC data**